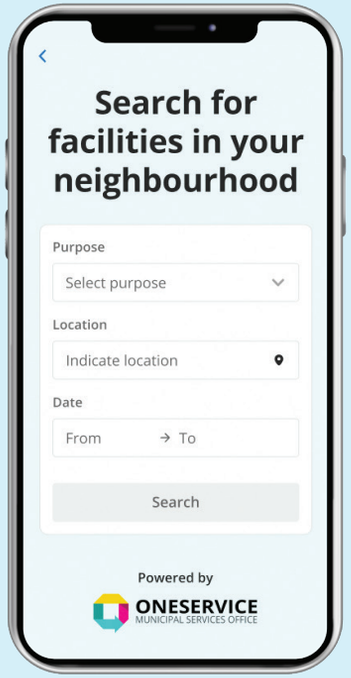
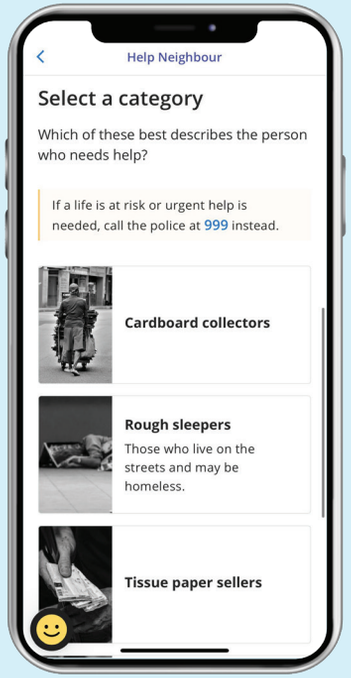
YOU CAN BOOK A FACILITY OR RECEIVE ESTATE ALERTS ON LIFESG

Book Facilities



Help Neighbour



GO gov.sg

https://go.gov.sg/kbro-lifesg

Life SG

Download the LifeSG App now!

Download on the App Store

GET IT ON Google Play

POWERED BY:

ONESERVICE MUNICIPAL SERVICES OFFICE

LifeSG

Thank you for helping us build a better living environment together

Connect with us!

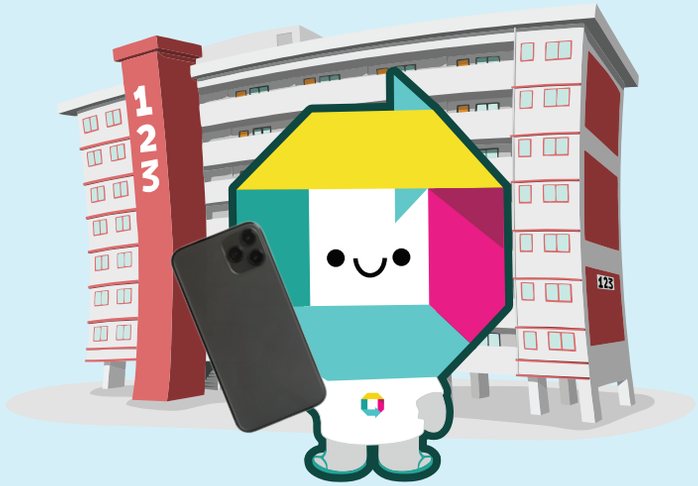
@oneservice.community

@oneservicesg

@oneservicesg

Problem In Your 'Hood?

Chat With Kaki!



TYPES OF ISSUES YOU CAN REPORT

Cleanliness issues in public areas

Maintenance problems at parks, roads, and footpaths

Pest, bird, and animal issues

Other issues with a public facility, infrastructure, or service

Find out more at **www.oneservicecommunity.gov.sg**

Email us at **oneservice_community@mnd.gov.sg**

ONESERVICE MUNICIPAL SERVICES OFFICE

HOW TO REPORT

+65 9821 9004

@OneServiceSGBot

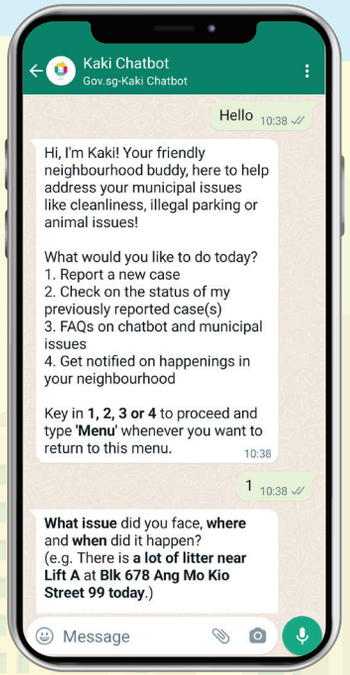
@OneServiceSG

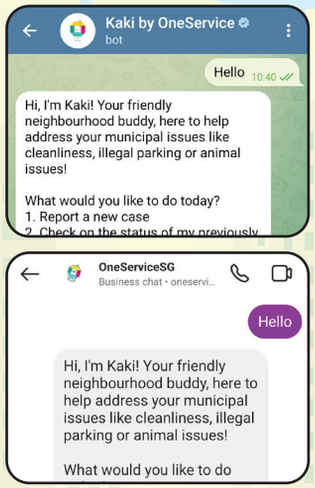
STEP 1

Login to your messenger app and reach out to us on any of the OneService Channels.

STEP 2

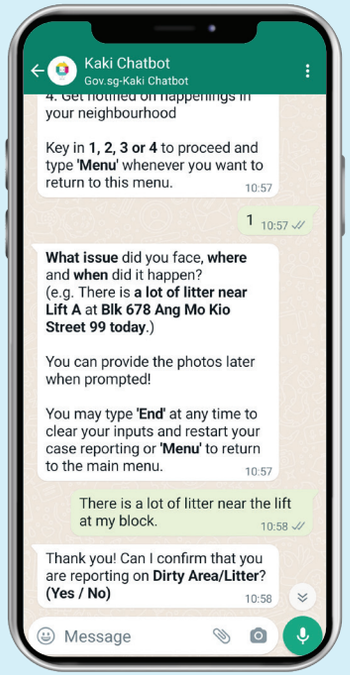
Send Kaki a message to start chatting





STEP 3

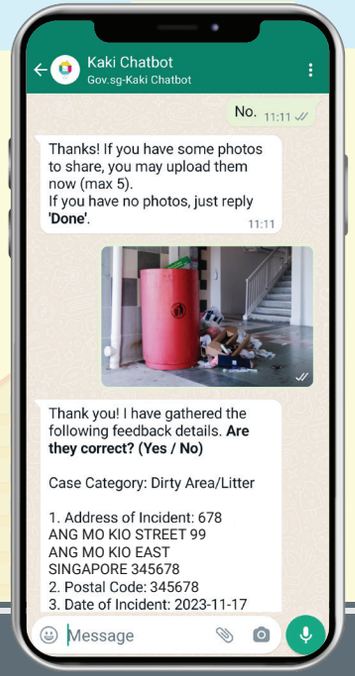
Type a short description of the issue and confirm.



STEP 4

Provide details on your report

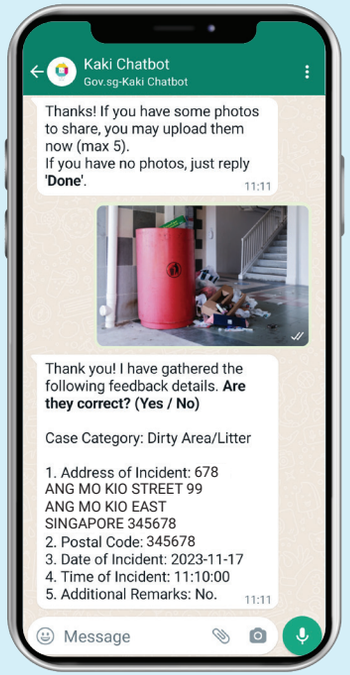
- Photos
- Description
- Location
- Date
- Time



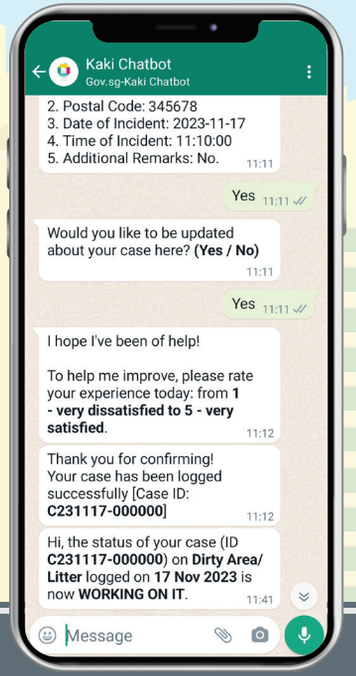
Share as much details with us as possible!

STEP 5

Review and make sure your details are correct.



Your case submission is done!

STEP 6

You will be notified when agencies make an update on your case.