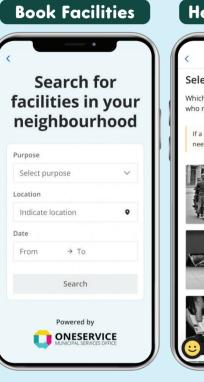
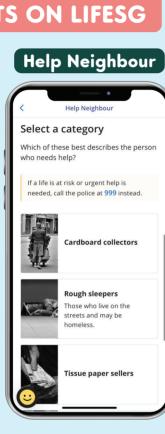
YOU CAN BOOK A FACILITY OR RECEIVE ESTATE ALERTS ON LIFESG





Download

the LifeSG

App now!

Download on the App Store

GET IT ON Google Play

LifeSG

Life

SG

POWERED BY:

ONESERVICE MUNICIPAL SERVICES OFFICE Thank you for helping us build a better living environment together



Connect with us!

@oneservice.community

@oneservicesg

@oneservicesg

Find out more at www.oneservicecommunity.gov.sg Email us at oneservice_community@mnd.gov.sg

Problem In Your 'Hood?

Chat With Kaki!



TYPES OF ISSUES YOU CAN REPORT





Cleanliness issues in public areas

Maintenance problems at parks, roads, and footpaths



animal issues

Other issues with a public facility, infrastructure, or service



HOW TO REPORT



***0¢**

STEP 1

Login to your messenger app and reach out to us on any of the OneService Channels.



Send Kaki a message to start chatting

Hello 10.40 Hi, I'm Kaki! Your friendly neighbourhood buddy, here to help address your municipal issues like cleanliness, illegal parking or animal issues!

What would you like to do today? 1. Report a new case 2. Check on the status of my previously

← ♥ OneServiceSG Business chat + oneservi... ♥ □ Hello Hi, I'm Kaki! Your friendly neighbourhood buddy, here to

help address your municipal

issues like cleanliness, illegal parking or animal issues! What would you like to do



3. Date of Incident: 2023-11-17

Message

0 0

👩 Kaki Chatbot ov so-Kaki Chath Thanks! If you have some photos to share, you may upload them STEP 3 now (max 5). If you have no photos, just reply 'Done' Type a short description of the issue and confirm. Thank you! I have gathered the following feedback details. Are they correct? (Yes / No) Case Category: Dirty Area/Litter 1. Address of Incident: 678 ANG MO KIO STREET 99 ANG MO KIO EAST SINGAPORE 345678 2. Postal Code: 345678 3. Date of Incident: 2023-11-17 4. Time of Incident: 11:10:00 5. Additional Remarks: No. 0 Message (II) STEP 4 👩 Kaki Chatbot **Provide details** Gov.sg-Kaki Chatbo 2. Postal Code: 345678 on your report 3. Date of Incident: 2023-11-17 4. Time of Incident: 11:10:00 • Photos 5. Additional Remarks: No. 11:11 Description Yes 11:11 // Location Would you like to be updated about your case here? (Yes / No) • Date • Time Yes 11:11 / I hope I've been of help! To help me improve, please rate Share as much your experience today: from 1 - very dissatisfied to 5 - very details with us satisfied. Thank you for confirming! as possible! Your case has been logged successfully [Case ID: C231117-000000] 11:12 Hi, the status of your case (ID C231117-000000) on Dirty Area/ Litter logged on 17 Nov 2023 is now WORKING ON IT 11-41 Message 0

STEP 5 Review and make sure your details are correct. Your case submission is done! STEP 6 You will be notified when agencies make an update on your case. YOU CAN EXPLORE **OTHER ONESERVICE** FEATURES ON LIFESG 0